

Laura Martínez Gómez

ID: 53535353L

Work permit: Spanish


Date of birth: 01/01/1991

Place of birth: Yecla, Spain

Nationality: Spanish


Gender: Female

CONTACT

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 Laurayecla



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ABOUT ME

Customer service assistant with experience in retail and hospitality. I have worked in busy environments where I assisted customers, handled payments and worked as part of a team. I am responsible, organised and able to communicate in basic English in professional situations. I am motivated to contribute positively to a dynamic team.

WORK EXPERIENCE

● **Supermarket Murcia – Murcia, Spain** Murcia, Spain

Customer Service Assistant

01/01/2021 – 01/01/2024

- Assisted customers with product information.
- Handled payments and operated the cash register.
- Organised stock and maintained clean work areas.
- Worked in a team of 6 employees.

EDUCATION AND TRAINING

● **01/09/2018 – 30/06/2019** Murcia, Spain

● **Vocational Certificate in Hospitality** IES La Flota – Murcia, Spain

Field of study Health and welfare

SKILLS

Microsoft Office | Microsoft Word | Microsoft Powerpoint | Social Media | Google Drive | Motivated | Google Docs

LANGUAGE SKILLS

MOTHER TONGUE(S): Spanish

Other language(s):

English

Listening A2

Spoken production A2

Reading B1

Spoken interaction A2

Writing A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user